

Australian Meals on Wheels – State by State

Peak Bodies - Governance and Structure

	Western Australia	South Australia	Tasmania	Victoria	New South Wales	Queensland	ACT
Board / Committee Composition	Peak Organisation- ACSWA (Aged and Community Services WA) Board - 9 from member organisations	Peak Organisation- Meals on Wheels SA Board comprised of 14 members	TAS – Meals on Wheels Assoc. of Tas Inc 9 Board members, 7 elected 2 appointed Red Cross – Divisional Advisory Board – same structure as ACT	Peak Organisation- Meals on Wheels Vic Association Committee of 9 members	Peak Organisation- NSW Meals on Wheels Board – 12 members	Peak Organisation Board – 10; 8 from member organisations; 2 invited members	Peak Organisation- The Red Cross ACT & South East NSW Divisional Advisory Board provides guidance. Formal Governance comes from the National Australian Red Cross Board of Governors
Board / Committee Recruitment	Board members are nominated and whole membership votes	Council of voting members comprising 2 delegates from each branch elect the board except 3 co-opted positions appointed by the board	TAS MoW Association- Any member or person from a member organisation can nominate. External appointees based on skill-set can be recruited TAS Red Cross- <i>See ACT</i>	Any member or person from a member organisation can nominate and members vote. External appointees based on skill-set can be recruited	Nominees from member organisations voted for by members plus 3 recruited based on specialist skills, from related organisations who nominate them	Any member or person from a member organisation can nominate, all members vote. Appointed members are engaged based on skill-set	Nominations are sought from all members and an election held.
Head Office	ACSWA Head Office- Osborne Park, Perth	MoW SA Head Office- 70 Greenhill Rd, Wayville	TAS MoW Association- Techno Park Dowsing Point Hobart Tasmania TAS Red Cross- 403 Invermay Rd Mowbray 7248	MoW Victoria- No Central Office. Postal Address- PO Box 187 Seymour, 3660	MoW NSW Surry Hills, Sydney	QMOW Central Office located in Brendale - Brisbane	27 Mulley Street. Holder, Canberra

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Management, Administration & Operational Structure	Aged and Community Services WA (ACSWA) is a Peak for the-not-for-profit church and charitable aged care sector including supporting members whom provide HACC services (MOW is one service type under this program) CHSP, HCP, Veterans Home Care, Residential Care and Retirement Living.	<u>Central Office</u> - CEO, 4 Managers 10 Branch Support Officers, 12 General Business / Admin. <u>Central Kitchen</u> 10 staff. <i>Paid part or full time</i> +1 P/T Admin Vol.	TAS MoW Association <u>Central Office</u> - CEO 1 x PT finance 1 x PT asst 1 x PT trainee TAS Red Cross <u>Central Office</u> - 1 x Manager (MOW one of 12 programs) .4 FTE Team Leader 1 x Client Coordinator 1 x Volunteer 1 x Support Officer	Management and Coordination – President, Vice President, Secretary and Treasurer and 5 ordinary members No paid staff. All voluntary roles	<u>Central Office</u> - CEO, 3 Managers, 1 Marketing, 6 Regional Support Officers, 3 Business / Admin.	<u>Central Office</u> - SM, 3 Administration; 5 Regional Support Officers, Part-time / Sub-Contractors engaged on a needs basis [service agreements for delivery of projects]	1 Manager Food Serv. 1 Client Serv. Officer 1 Vol. Engage. Officer. 1 Client Finance Officer 1 Admin Officer 1 Meals Assistant

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Peak Bodies and Branches (Services) Scope and Functions

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Scope and Functions of Peak Body	Advocacy and Support for members and their programs / services.	-Advocacy, assistance, resources, training to branches (staff-volunteers) in policy, procedures compliance, and governance. -Promotion / market. -Central intake and processing clients and volunteers -Central service agreement – reporting -Centralised fee collection process.	TAS MoW Association -Advocacy, assistance, resources and training to branches in policy / procedures, compliance, and governance. Promotion/ marketing -Central intake and processing. -Central service agreement/ reporting TAS R Cross- <i>See ACT</i>	-Networking opportunities, advocacy for members to State Gov. MAV (Municipal Assoc. Vic) and AMOWA. Information and resources for members	-Advocacy, assistance , resources and training to branches (staff-volunteers) in policy / procedures compliance, and governance. Promotion and marketing	Advocacy, Administration assistance; Resource development; Education and training to services (staff-volunteers); promotion and marketing;	Divisional Advisory Board- advice and conduit between members, volunteers and Exec. Director National Board and the CEO
Branches	65 organisations provide MoW meals. Most run by local government. 29% of these organisations are members of ACSWA	88 Branches / Services (27 Metro, 61 Country)	TAS MoW Association 33 branches over the whole State. 31 branches are the one assoc. 2 independent branches being encouraged to join the Tasmanian body TAS Red Cross- 11 outlets	98 organisations provide MoW. The majority are LG or regional health networks. 70 organisations are members of MoW Vic	170 branches / services (70% coastal, 30% rural). 40 are LG, the rest stand alone entities. All are members of NSW MoW	143 Member Services 68 cooking kitchens; 45 source from QHealth; 9 aged care facilities; 16 other sources [nutri fresh, etc]	1 outlet

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The Meal

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Meals per Week	The majority of clients get between three and four meals a week. Some get less, some get seven.	The majority of clients get between three and four meals a week. Some get less, some get seven.	TAS MoW Association The majority of clients get between three and four meals a week. Some get less, some get seven. TAS Red Cross- <i>As Above</i>	The majority of clients get between three and four meals a week. Some get less, some get seven.	Full time clients get meals 7 days a week. Part time clients get meals 4 days a week.	Approximately 80% of clients get between three and four meals a week. Some get less, some get seven.	We deliver up to five times a week between 10am and 1pm Monday to Friday. Grant – see other answers, can approx.?
Delivery	Some services use 1 volunteer, others use 2.	2 volunteers per delivery	Varies around the State from one to two drivers TAS Red Cross- <i>As Above</i>	Varies around the State from one to two drivers	2 volunteers per delivery	2 volunteers per delivery the majority of the time; sometimes 1 paid employee	Volunteers can go alone or in pairs – their choice